

Privacy Policy

Japan League Co., Ltd.

Japan League Co., Ltd. (the “Company”) has established the following privacy policy (the “Policy”) regarding the protection of customers’ personal information. We will handle personal information appropriately based on this Policy. The meaning of the terms used in this Policy shall comply with the Act on the Protection of Personal Information (the “Personal Information Protection Act”).

Article 1 (Information acquired by the Company and its acquisition method)

1. The Company acquires the personal information specified below.

(1) Information you provide:

Name, gender, date of birth, address, telephone number, email address, and other information voluntarily entered or provided by customers through our services.

(2) Information we collect:

a. Payment information

Payment information within our services, billing information provided to third-party payment service companies when outsourcing such processing, payment information, and other information related to payment.

b. Information acquired through cooperation with external services

ID used by the customer in the external service and other information that the customer has permitted to disclose to the partner through the privacy settings of the external service.

2. When acquiring personal information, we will acquire it properly, without deceit or other wrongful means. In addition, if the Company acquires customer information by a method other than the acquisition by the customer using the Company’s services, the Company will notify or announce the purpose of use in advance.

Article 2 (Purpose of use)

1. We will properly handle personal information obtained through the use of our services within the scope of the following purposes. We will not use personal information beyond the scope of the purpose of use without the consent of the customer.

(1) For personal authentication and customer management when registering for services and using services

(2) To provide our services and after-sales service

(3) To request compensation for our services

(4) To prevent and respond to misconduct, etc.

(5) For maintenance and management of our services

(6) For research and analysis of marketing data, and consideration and implementation of marketing measures

(7) To provide, solicit, advertise, or otherwise market products and services of the Company or third parties

- (8) For campaigns, rewards planning, and questionnaires
- (9) To improve our services, and to plan, research and develop new services
- (10) For responding to inquiries and contacting customers
- (11) Provision to third parties by the methods described in this policy

2. The Company shall treat the acquired personal information as anonymously processed information (“anonymously processed information” as defined in Article 2, Paragraph 9 of the Act on the Protection of Personal Information) or statistical information and may use such information. When we create anonymously processed information, we will publish the items of personal information included in the anonymously processed information by posting on the website operated by our company or by other appropriate methods.

Article 3 (Provision to third parties)

In principle, we do not provide personal information to third parties without the consent of the customer. However, in the following cases, personal information may be provided to third parties without the customer’s consent to the extent that it does not violate relevant laws and regulations.

- (1) When providing with the consent of the customer himself/herself
- (2) When required by law
- (3) When it is necessary to protect a person’s life, body or property, and it is difficult to obtain the person’s consent
- (4) When it is particularly necessary to improve public health or promote the sound development of children, and it is difficult to obtain the consent of the individual
- (5) When it is necessary to cooperate with a national institution, a local government, or a person entrusted by them in carrying out the affairs stipulated by laws and regulations, and obtaining the consent of the person concerned interferes with the execution of the affairs
- (6) Other cases permitted by laws and regulations

Article 4 (Consignment of handling of personal information)

We may outsource the handling of all or part of the personal information obtained from customers to a third party within the scope necessary to achieve the purpose of use. In this case, the Company will conclude a confidentiality agreement, etc. in accordance with this policy with the outsourcing party in advance, and will conduct necessary and appropriate supervision so that the outsourcing party can ensure appropriate security management of information.

Article 5 (Shared use)

The Company may jointly use personal information obtained from customers with affiliated companies and other third parties to the extent necessary for the provision of affiliated services. In this case, the Company shall, in advance, disclose the items of information to be jointly used, the scope of joint users, the purpose of use of the users, and the name of the person responsible for the management of the information.

Article 6 (Safety management system)

- (1) In order to prevent the leakage, loss or damage of personal information and to protect other customer information, the Company implements access restrictions to personal information files and anonymously processed information, limits access authority holders to the minimum necessary extent, and takes necessary and appropriate measures for the safety management of

customer information, such as the introduction of security software to prevent unauthorized access.

(2) The Company will properly manage and continuously improve personal information.

Article 7 (Customer's right to disclose and correct personal information)

The Company will respond to requests for disclosure, etc. as specified below (request for notification of purpose of use, disclosure of personal information or records provided by third parties, correction/addition/deletion, suspension of use/suspension of provision to third parties).

(1) Notification of Purpose of Use or Disclosure of Personal Information or Records Provided by Third Parties

In accordance with the procedures set forth in (4) below, within the scope permitted by the Personal Information Protection Law, you may request notification of the purpose of use, or request disclosure of personal information or records provided by a third party. However, the Company may not disclose personal information in any of the following cases:

- a. When disclosure may harm the life, body, property or other rights and interests of the person or a third party.
- b. When there is a risk that disclosure may significantly interfere with the proper execution of our business.
- c. When disclosure would violate laws and regulations.
- d. When it cannot be confirmed that the request for disclosure is from the person himself/herself.

In addition, if you request notification of the purpose of use or disclosure of personal information or records provided to a third party, we will charge the disclosure fee specified in (4) below.

(2) Correction/Addition/Deletion

Customers may request the correction, addition, or deletion of personal information in accordance with the procedures set forth in (4) below. In that case, we will investigate without delay within the scope necessary to achieve the purpose of use, and based on the results, we will correct, add, or delete the personal information within the scope permitted by the Personal Information Protection Law.

(3) Suspension of use or suspension of provision to third parties

Customers may request suspension of use of personal information or suspension of provision to third parties in accordance with the procedures set forth in (4) below. In that case, we will respond appropriately in accordance with the Personal Information Protection Law.

(4) Procedure

When making a request for disclosure, etc., the customer should fill out the prescribed items on the request form prescribed by the Company, enclose the identity verification document, and mail it to the address specified by the Company. In addition, a fee of 1,000 yen (excluding tax) will be charged for each request for notification of purpose of use and disclosure of personal information or third party provision. Please make a payment to the transfer destination on the invoice record. In addition, a prescribed fee will be charged even in the case of non-disclosure and non-notification of the purpose of use.

- a. Invoice

Please contact us at Article 9 (Inquiries).

b. Identity verification documents

- If the request is made by the customer himself/herself
 - Identity verification documents of the customer (personal number card (front), driver's license, health insurance card, or passport copy (any one))
- In the case of a request made by a representative
 - Identity verification documents of the customer (personal number card (front), driver's license, health insurance card, or passport copy (any one))
 - Power of attorney
 - Identity verification documents of the representative (personal number card (front), driver's license, health insurance card, or passport copy (any one))
- In the case of a request by a legal representative
 - Identity verification documents of the customer (personal number card (front), driver's license, health insurance card, or passport copy (any one))
 - Documents that can confirm the existence of legal representation (copy of family register or adult guardian registration certificate)
 - Identification documents of the legal representative (personal number card (front), driver's license, health insurance card, or passport copy (any one))

c. Destination

〒904-0004

Chuo 1-7-8, 2F, Okinawa City, Okinawa, Japan

Japan League Co., Ltd.

Article 8 (Changes to this Policy)

(1) We will review the operational status of the handling of customer information from time to time and strive for continuous improvement, and we may change this policy from time to time as necessary.

(2) We will notify you of the revised policy by posting it on our service, on the website operated by our company, or by other easy-to-understand methods. However, when making changes that require the consent of the customer under laws and regulations, the consent of the customer will be obtained in a manner separately determined by the Company.

Article 9 (Inquiries)

If you have any comments, questions, complaints, or other inquiries regarding our handling of customer information, please contact us using the contact information below.

〒904-0004

Chuo 1-7-8, 2F, Okinawa City, Okinawa, Japan

Japan League Co., Ltd.

Phone number: 090-9566-0387

(Reception hours: 10:00–17:00, excluding weekends and holidays.)

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